

**Public File / Recordkeeping Requirements  
WinDBreak Cable LLC (WBC)**

**Note: WBC serves fewer than 1,000 customers and is not required to maintain an Online Public File with the FCC.**

Type of Record	Contents	Reference CFR	Retention Period
Compatibility with Consumer Electronics Equipment	None. WBC does not use set-top converters or other video equipment at customer premises.	76.630, 76.1700(a)	None specified.
Geographic Information	5-digit Zip Codes served by WBC:  69154 Oshkosh NE 69346 Harrison NE 69352 Lyman NE 82082 Pine Bluffs WY 82214 Guernsey WY 82225 Lusk WY	76.1700(f)	None specified.
Political File	None. WBC has no Local Origination nor Leased Access channels / facilities and does not provide Cablecast time. In addition, WBC serves fewer than 1,000 customers and is exempt from maintaining compliance records.	76.1701	Two Years
Equal Employment Opportunity	None. WBC has fewer than six employees per employment unit and is exempt from providing annual employment reports.	76.77, 76.1702	Five Years
Commercial Records on Children's Programming	None. WBC serves fewer than 1,000 customers and is exempt from maintaining compliance records.	76.225(e), 76.1703	One Year
Proof-of-Performance Test Data	None. WBC serves fewer than 1,000 customers and is exempt from maintaining compliance records.	76.601, 76.1704	Five Years
Signal Leakage Logs	None. WBC serves fewer than 1,000 customers and is exempt from maintaining compliance records.	76.614, 76.1706	Two Years
Leased Access	None. WBC has no Local Origination nor Leased Access channels / facilities and does not provide Cablecast time.	76.701, 76.1707	None specified
Availability of Signals	See table in Green Section for listing of Broadcast Channels.	76.56, 76.1709	Keep current

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EAS Tests and Activation	WBC maintains records of each EAS test and activation for three years. These records will be made available for inspection upon request by an authorized representative of the FCC.	76.1711	Three Years
OVS Request for Carriage	None. No video programmer providers have requested carriage since previous allocation of capacity. WBC has initiated carriage of all video programmers via contract with NCTC.	76.1712	None specified
Complaint Resolution	See text in Pink Section describing WBS Complaint Resolution policy.	76.1713	One Year
Sponsorship Identification	None. WBC has no Local Origination nor Leased Access channels / facilities and does not provide Cablecast time.	76.1715	None Specified
Subscriber Records	Subscriber records will be made available for inspection upon request by an authorized representative of the FCC.	76.1716	Keep current
Compliance with Technical Standards	Records showing WBC's compliance with technical standards will be made available for inspection upon request by an authorized representative of the FCC.	76.601 – 76.640, 76.1717	None Specified
Principal Headend	See text in Blue Section for the description and location of WBC's headends.	76.5(pp)(2)	Keep current
Closed Captioning	None. Closed Captioning data is embedded in the Vertical Blanking Interval (VBI) of the video programming modulated carrier. WBC cannot access these signals, cannot monitor / maintain this data, and cannot modify this data.	79.1(c)(3)	Two Years

**Broadcast Television Signals carried by  
WinDBreak Cable LLC**

WBC System	Category	Call Sign	DMA	Network
Guernsey WY	Retransmission Consent	KCNC KCWC KDVR KMGH KTNE KUSA KWGN	Denver CO Wyoming Denver CO Denver CO Nebraska Denver CO Denver CO	CBS PBS FOX ABC PBS NBC Independent 2
Harrison NE	Retransmission Consent	KCNC KDVR KMGH KTNE KUSA KWGN	Denver CO Denver CO Denver CO Nebraska Denver CO Denver CO	CBS FOX ABC PBS NBC Independent 2
Lusk WY	Retransmission Consent	KCNC KCWC KGWN KDVR KMGH KTVD KUSA	Denver CO Wyoming Denver CO Denver CO Denver CO Denver CO Denver CO	CBS PBS CW FOX ABC My Net NBC
Lyman NE	Retransmission Consent	KGWN KLWY KMGH KNEP KSTF KTNE	Cheyenne WY Cheyenne WY Denver CO Cheyenne WY Cheyenne WY Nebraska	CW FOX ABC NBC CBS PBS
Oshkosh NE	Retransmission Consent	KCNC KDVR KMGH KTNE KUSA KWGN	Denver CO Denver CO Denver CO Nebraska Denver CO Denver CO	CBS FOX ABC PBS NBC Independent 2
Pine Bluffs WY	Retransmission Consent	KCWC KGWN KGWN KGWN KKTQ KLWY KLWY	Wyoming Cheyenne WY Cheyenne WY Cheyenne WY Cheyenne WY Denver CO Denver CO	PBS CW CBS NBC ABC FOX MeTV

**Complaint Resolution for Quality of Television Signal  
WinDBreak Cable LLC**

<p style="text-align: center;">POLICY</p>	<p>It is the Policy of WinDBreak Cable to respond to all customer complaints regarding the quality of its television signals within 24-48 hours. The complaints may be received via telephone at WinDBreak Cable Customer Support or in writing to WinDBreak Cable's offices at 1140 10<sup>th</sup> Street, Gering NE 69341.</p> <p>It is the Policy of WinDBreak Cable to resolve all customer complaints whenever possible within 48-hours of receiving the complaint. Whenever the issue affects an entire network or portions thereof, impacting multiple customers, and the resolution requires repairs or equipment replacement which takes longer than 48-hours, description of the problem and time-to-restore will be posted on the Alert Banner of WBC's scrolling Programming Guide / Guide button of windbreak.com home page.</p>
<p style="text-align: center;">COMPLAINT LOG</p>	<p>All customer requests or complaints are entered into each customer's account in WinDBreak Cable's subscriber provisioning system. The record of each complaint, whether as notes from contact with the customer or as a written Work Order sent to field technicians, is stored in InterSERV for seven (7) years.</p>

**Designation and Location of Principal Headends  
WinDBreak Cable LLC**

Guernsey WY	<p>Earth Station Call Sign: E181208  File Number: SESREG201807021953  Class of Earth Station: FES  Site ID: 1  Site Address: Guernsey WY 69351  GPS Coordinates: 42.238580, -104.740146</p>
Harrison NE	<p>Earth Station Call Sign: E181206  File Number: SESREG201807021951  Class of Earth Station: FES  Site ID: 1  Site Address: 3<sup>rd</sup> Street and Kate Street  Harrison NE 69346  GPS Coordinates: 42.688096, -103.880718</p>
Lusk WY	<p>Earth Station Call Sign:  File Number:  Class of Earth Station: FES  Site ID: 1  Site Address: 101 Iron Street  Lusk WY 82225  GPS Coordinates: 42.765511, -104.460160</p>
Lyman NE	<p>Earth Station Call Sign: E181207  File Number: SESREG201807021952  Class of Earth Station: FES  Site ID: 1  Site Address: Lane Ave and East N Street  Lyman NE 69351  GPS Coordinates: 41.915053, -104.037651</p>
Oshkosh NE	<p>Earth Station Call Sign: E181205  File Number: SESREG201807021950  Class of Earth Station: FES  Site ID: 1  Site Address: Main St and East Avenue E  Oshkosh NE 69154  GPS Coordinates: 41.406611, -102.343774</p>

**Designation and Location of Principal Headends  
WinDBreak Cable LLC**

Pine Bluffs WY

Earth Station Call Sign: E181209  
File Number: SESREG201807021954  
Class of Earth Station: FES  
Site ID: 1  
Site Address: Pine Bluffs WY 82082  
GPS Coordinates: 42.172576, -104.078360